

Cigna Website Quick Reference Guide

Checklist

1. Enter Web Address:
<https://cignaforhcp.cigna.com/web/public/guest>
2. Enter ID and Password
3. Choose 'Patient Search' Tab
4. Enter Child (Patient) ID number, DOB, and name (optional)
5. Obtain and Review Results
 - Review Plan & Coverage Details
 - Troubleshooting - Inactive Plans & Patients Not Found

Cigna versus EI Language

Cigna uses language on their call that differs from the EI World

Cigna	EI World
Patient	Child
Product Type	Plan Type (Insurance)
Commercially Funded	Regulated

EI Billing Website: www.eibilling.com

Email Questions: nyeitraining@pcgus.com

Customer Service: 1-866-315-3747