



835 Enrollment Oxford Correction



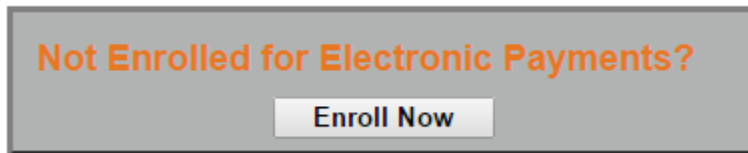
Correction:

Last week, the SFA sent a communication on how to use the PNC Remittance Advantage tool to enroll to receive 835s (also called Electronic Remittance Advice, or ERA) for both EmblemHealth and Oxford. We have since been informed that **Oxford no longer accepts new enrollments through PNC Remittance Advantage.** (Note: EmblemHealth enrollment will continue through PNC Remittance Advantage)

EI Billing Providers are directed to enroll to receive 835s through the Optum Electronic Payments and Statements (EPS) tool. Please copy the below link into your browser to access the EPS tool:

<https://myservices.optumhealthpaymentservices.com/HowToEnroll.do>

Once you access the EPS page, please read the “How to Enroll” tab, and click on the “Enroll Now” button on the top right of the page (see below). Follow the steps to enroll.



For assistance with enrollment, instructions are attached, or providers can reach out to Optum EPS directly at **(877) 620-6194** and, when prompted, select option 1 to speak to a representative.

Note: *If you have already enrolled to receive 835s from Oxford, you may disregard this notice – no further action is needed on your part.*

Following enrollment in the 835 process, BEI will be ending manual entry of EOBs for all EI Billing Providers. The SFA will work to guide providers through this transition as seamlessly as possible, so that all EI Billing Providers can begin experiencing the multitude of benefits offered by the 835 process.

If you have any questions about the enrollment process, please contact the PCG Customer Service Center at (866) 315-3747.