



# 835 Enrollment Emblem and Oxford



## EI Billing Providers:

This communication provides details on 835 enrollment for payers **EmblemHealth and Oxford**. For comprehensive information on the 835 enrollment process, please follow [this link](#).

Using the **PNC Remittance Advantage** tool, providers can enroll online to receive 835s (also called Electronic Remittance Advice, or ERA) for both EmblemHealth and Oxford simultaneously. Attached are instructions for EI Billing Providers to register to use PNC Remittance Advantage (**NOTE: The enrollment process is not complete at after registration**). Once registered, providers must complete the enrollment steps using PNC Remittance Advantage to receive 835s from EmblemHealth and Oxford. For assistance with enrollment, providers should reach out to PNC Remittance Advantage directly at **(877) 597-5489** to speak to a PNC representative.

**Note:** *If you have already registered for PNC Remittance Advantage and you are currently receiving 835s from these payers, you may disregard this notice – no further action is needed on your part.*

Following enrollment in the 835 process, BEI will be ending manual entry of EOBs for all EI Billing Providers. The SFA will work to guide providers through this transition as seamlessly as possible, so that all EI Billing Providers can begin experiencing the multitude of benefits offered by the 835 process.

If you have any questions about the enrollment process, please contact the PCG Customer Service Center at (866) 315-3747.



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