



835 Enrollment Aetna



EI Billing Providers:

This communication provides details on 835 enrollment for payer **Aetna**. For comprehensive information on the 835 enrollment process, please follow [this link](#).

Enrollment to receive 835 remittance (also called Electronic Remittance Advice, or ERA) from **Aetna** requires enrollment in BOTH 835 remittance (ERA) and Electronic Funds Transfer (EFT). In order to enroll in both ERA and EFT, please complete the attached enrollment form – which has been partially populated by the SFA. When completing the form, please make sure to include the following:

- **ERA Effective Date** – This should be the same date as when you sign the form.
- **EFT Email Notification Address** – Please include at least one email address for the EFT email notification. There are 2 EFT email notification address fields available on the form.

In addition to the above, please verify the pre-populated information (and make any necessary changes), and complete your banking information and any other blank fields. Once completed, please return the form to the SFA at NYSFAEIP@pcgus.com. Upon receipt of your completed enrollment form, the SFA will enroll you to receive 835 remittance from **Aetna**.

Note: *If you have already enrolled to receive 835 remittance from **Aetna**, you may disregard this notice – no further action is needed on your part.*

Following enrollment in the 835 process, BEI will be ending manual entry of EOBs for all EI Billing Providers. The SFA will work to guide providers through this transition as seamlessly as possible, so that all EI Billing Providers can begin experiencing the multitude of benefits offered by the 835 process.

If you have any questions about the enrollment process, please contact the PCG Customer Service Center at (866) 315-3747.