



835 Enrollment – UHC



EI Billing Providers:

This communication provides details on 835 enrollment with United Health Care, and applies only to this specific payer. For comprehensive information on the 835 enrollment process, please follow [this link](#).

Provider enrollment in the 835 process will begin with United Health Care (UHC). For UHC only, the State Fiscal Agent – PCG – will automatically enroll providers. After PCG completes this step, providers will receive an email from UHC, asking the provider to confirm enrollment. If you do not wish to approve enrollment for UHC, you will have up to 10 business days to submit an opt out request to the SFA via email. All opt out requests must be sent to: NYSFAEIP@pcgus.com.

Reminder: Following enrollment in the 835 process, BEI will be ending manual entry of EOBs for all EI Billing Providers. The SFA will work to guide you through this transition as seamlessly as possible, so that all EI Billing Providers can begin experiencing the multitude of benefits offered by the 835 process.

If you have any questions about the enrollment process, please contact the PCG Customer Service Center at (866) 315-3747.