

New York Department of Health Bureau of Early Intervention State Fiscal Agent



EIBilling.com Updates-Posted EOBs Report



UPDATED Posted EOBs Report






This tutorial is designed to review the current EIBilling.com **Posted EOBs Report** and highlight the new features of the updated EIBilling.com **Posted EOBs Report**.

This report provides new and enhanced functionality for providers and allows providers greater flexibility with working claims from multiple levels.

The screenshot shows the EIBilling Portal interface. At the top left is the 'early intervention' logo with a star and the text 'shaping futures'. At the top center is the title 'EI BILLING PORTAL'. At the top right is the 'PUBLIC CONSULTING GROUP' logo with a building icon and a 'LOGOUT' button. Below the title is a navigation bar with links: Home, KIDS Billing, Claiming, Maintenance, Reports, Help, and Account. The main section is titled 'Posted EOBs' and contains a search form with the following fields: Payer, Check Number, Provider Invoice, Child Last Name, Child First Name, Authorization, NYEIS Reference #, Service Date From, To, Posted From, and To. A 'Retrieve' button is located at the bottom right of the search form.

Current Posted EOBs Report





Home KIDS Billing ▶ Claiming ▶ Maintenance ▶ Reports ▶ Help ▶ Account ▶

Posted EOBs

Posted From: To: [Retrieve](#)

UPDATED Posted EOBs Report



Posted EOBs

Payer: Check Number: Provider Invoice:

Child Last Name: Child First Name: Authorization: NYEIS Reference #:

Service Date From: To: Posted From: To: [Retrieve](#)

New fields to search for EOBs posted to a child's service date

- Payer
- Provider Name
- Child Last Name
- Child First Name
- Authorization
- NYEIS Reference #
- Service Date From: To:

UPDATED Posted EOBs Report



Posted EOBs

Payer: Check Number: Provider Invoice:

Child Last Name: Child First Name: Authorization: NYEIS Reference #:

Service Date From: To: Posted From: To: [Retrieve](#)

EOB Entered Date	Child	Service Date	Authorization	Amount	Amount	Denial	Provider	EI Data Source	Patient Account Number	Is Adjustment	Check Number	Posted Date	Payer	Rendering Provider	
7/17/2013	Last First	4/25/2013						NYEIS	00000	N		7/22/2013	AETNA		Billing History
7/17/2013	Last First	4/25/2013	00000	\$75.00	\$52.50		000	NYEIS	00000	N		7/22/2013	AETNA		Billing History
7/17/2013	Last First	4/25/2013	00000	\$75.00		Other Denial Reason	000	NYEIS	00000	N		7/22/2013	AETNA		Billing History
7/17/2013	Last First	4/26/2013	00000	\$75.00		Blanket Reject	000	NYEIS	00000	N		7/22/2013	Aetna		Billing History
7/17/2013	Last First	4/26/2013	00000	\$75.00	\$52.50		000	NYEIS	00000	N		7/22/2013	AETNA		Billing History

The child's name is now a link to the Child Info page

UPDATED Posted EOBs Report-Child Info Page



Details for Patient Name					
Child Info	Services	Insurance Policies	Medicaid Eligibility	Claims	
Last Name:	First Name:	MI:	DOB:	CIN:	CIN Confirmed:
<input type="text" value="Last"/>	<input type="text" value="First"/>	<input type="text"/>	<input type="text" value="3/25/2011"/>	<input type="text"/>	<input type="checkbox"/>
AKA Last Name:	AKA First Name:	Sex:	Race:	Origin:	EC Ref Date:
<input type="text"/>	<input type="text"/>	<input type="text" value="M"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Mom Name:	<input type="text"/>				
Mom DOB:	Number:	PO Box:	Street:	Apartment:	Phone1:
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Phone2:	<input type="text"/>				
Address1:	Address2:	City:	State:	Zip:	
<input type="text" value="123 Pretend Ave"/>	<input type="text"/>	<input type="text" value="Anytown"/>	<input type="text" value="NY"/>	<input type="text" value="00000"/>	
Eligibility Inquiry Sent:	NYEIS Child Reference Number:	Data Source:			
<input type="text"/>	<input type="text"/>	<input type="text" value="NYEIS"/>			

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Posted EOBs

Payer: Check Number: Provider Invoice:
Child Last Name: Child First Name: Authorization: NYEIS Reference #:
Service Date From: To: Posted From: To: [Retrieve](#)

EOB Entered Date	Child	Service Date ▲	Authorization Number	Amount Billed	Amount Paid	Denial Reason	Provider Invoice #	EOB Scanned	NYEIS	Amount	Denial	EOB Date	Rendering Provider	
7/17/2013	Last First	4/25/2013	00000	\$75.00	\$45.00		<u>000</u>	NYEIS	00000			7/22/2013	AETNA	Billing History
7/17/2013	Last First	4/25/2013	00000	\$75.00	\$52.50		<u>000</u>	NYEIS	00000	N		7/22/2013	AETNA	Billing History
7/17/2013	Last First	4/25/2013	00000	\$75.00		Other Denial Reason	<u>000</u>	NYEIS	00000	N		7/22/2013	AETNA	Billing History
7/17/2013	Last First	4/26/2013	00000	\$75.00		Blanket Reject	<u>000</u>	NYEIS	00000	N		7/22/2013	Aetna	Billing History
7/17/2013	Last First	4/26/2013	00000	\$75.00	\$52.50		<u>000</u>	NYEIS	00000	N		7/22/2013	AETNA	Billing History

The **Provider Invoice #** is now a link to the Invoice Batch Details page

UPDATED Posted EOBs Report-Invoice Batch Details Page



Invoice Batch Details

Child	DOB	CIN	Amount Billed	Current Status	Insurance Paid	Medicaid Paid	Escrow Paid	Service Date	Service Type	Service Category
Last, First Name	02/06/2010	ZZ00000Z	\$75.00	CLOSED	\$0.00	\$0.00	\$75.00	07/01/2013	Speech/Lang	General Service
Last, First Name	02/06/2010	ZZ00000Z	\$75.00	CLOSED	\$0.00	\$0.00	\$75.00	07/08/2013	Speech/Lang	General Service
Last, First Name	02/06/2010	ZZ00000Z	\$75.00	CLOSED	\$0.00	\$0.00	\$75.00	07/02/2013	Speech/Lang	General Service
Last, First Name	02/06/2010	ZZ00000Z	\$75.00	CLOSED	\$0.00	\$0.00	\$75.00	07/09/2013	Speech/Lang	General Service
Last, First Name	02/06/2010	ZZ00000Z	\$75.00	CLOSED	\$0.00	\$0.00	\$75.00	07/09/2013	Occupatnl Thr	General Service
									Occupatnl	General

UPDATED Posted EOBs Report



Posted EOBs

Payer: Check Number: Provider Invoice:

Child Last Name: Child First Name: Authorization: NYEIS Reference #:

Service Date From: To: Posted From: To: [Retrieve](#)

“Billing History” is now a link to review billing details

EOB Entered Date	Child	Service Date ▲	Authorization Number	Amount Billed	Amount Paid	Denial Reason	Provider Invoice #	EI Data Source	Patient Account Number						
7/17/2013	Last First	4/25/2013	00000	\$75.00	\$45.00		000	NYEIS	00000	N		7/22/2013	AETNA		Billing History
7/17/2013	Last First	4/25/2013	00000	\$75.00	\$52.50		000	NYEIS	00000	N		7/22/2013	AETNA		Billing History
7/17/2013	Last First	4/25/2013	00000	\$75.00		Other Denial Reason	000	NYEIS	00000	N		7/22/2013	AETNA		Billing History
7/17/2013	Last First	4/26/2013	00000	\$75.00		Blanket Reject	000	NYEIS	00000	N		7/22/2013	Aetna		Billing History
7/17/2013	Last First	4/26/2013	00000	\$75.00	\$52.50		000	NYEIS	00000	N		7/22/2013	AETNA		Billing History

UPDATED Posted EOBs Report-Billing History Page



Billing History

Child	DOB	CIN	EI Data Source	
Last, First Name	03/25/2011		NYEIS	
Therapist	NPI			
Therapist Name				
Authorization Number	From Date	To Date	Service Category	Service Type
000000	4/13/2012	8/31/2012	General Service	Speech/Lang
Procedure Code	Invoice Number	Service Date	Current Status	
	000	4/18/2012	CLOSED	

Payment Source	Status	Billed Electronically?	Date Billed	Response Date	Amount Billed	Amount Paid	Check Number	Check Date	CPT Code	ICD9 Diagnosis Code
Aetna	DENIED	Yes	07/05/2013	07/22/2013	\$75.00				92507	315.9
Escrow	CLOSED			07/22/2013	\$75.00	\$75.00	00000	07/23/2013	92507	315.9

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Posted EOBs

Payer: Check Number: Provider Invoice:

Child Last Name: Child First Name: Authorization: NYEIS Reference #:

Service Date From: To: Posted From: To: [Retrieve](#)

The “**Payer**” column is a new feature which indicates the name of the payer the EOB posted is from

EOB Entered Date	Child	Service Date ▲	Authorization Number	Amount Billed	Amount Paid	Denial Reason	Provider Invoice #	EI Data Source	Patient Account Number	Is Adjustment	Check Number	Posted Date	Payer	Rendering Provider	
9/3/2013		7/1/2013		\$75.00	\$31.50		575	NYEIS	00000	N		9/4/2013	AETNA		Billing History
8/27/2013		7/1/2013		\$75.00		Not a covered service	575	NYEIS	00000	N		8/27/2013	United Healthcare/Oxford USA		Billing History
9/10/2013		7/1/2013		\$75.00		Not covered at time of service	575	NYEIS	00000	N		9/10/2013	Empire Blue Cross/Blue Shield		Billing History
10/2/2013		7/1/2013		\$105.00		Not a covered service	575	NYEIS	00000	N		10/4/2013	Fidelis Care of NY		Billing History
9/2/2013		7/1/2013		\$75.00		Not a covered service	575	NYEIS	00000	N		9/4/2013	United Healthcare/Oxford USA		Billing History

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Posted EOBs

Payer: Check Number: Provider Invoice:
 Child Last Name: Child First Name: Authorization: NYEIS Reference #:
 Service Date From: To: Posted From: To: [Retrieve](#)

The “**Rendering Provider**” column is a new feature which indicates the first and last name of the rendering provider

EOB Entered Date	Child	Service Date ▲	Authorization Number	Amount Billed	Amount Paid	Denial Reason	Provider Invoice #	EI Data Source	Patient Account Number	Is Adjustment	Check Number	Posted Date	Payer	Rendering Provider	
9/3/2013		7/1/2013		\$75.00	\$31.50		575	NYEIS	00000	N		9/4/2013	AETNA	Provider, Name	Billing History
8/27/2013		7/1/2013		\$75.00		Not a covered service	575	NYEIS	00000	N		8/27/2013	United Healthcare/Oxford USA	Provider, Name	Billing History
9/10/2013		7/1/2013		\$75.00		Not covered at time of service	575	NYEIS	00000	N		9/10/2013	Empire Blue Cross/Blue Shield	Provider, Name	Billing History
10/2/2013		7/1/2013		\$105.00		Not a covered service	575	NYEIS	00000	N		10/4/2013	Fidelis Care of NY	Provider, Name	Billing History
9/2/2013		7/1/2013		\$75.00		Not a covered service	575	NYEIS	00000	N		9/4/2013	United Healthcare/Oxford USA	Provider, Name	Billing History

Summary



The Posted EOBs Report will:

- Provide new and enhanced functionality for providers
- Allow providers greater flexibility with working claims from multiple levels

For further assistance, please contact
the Customer Service Center at:
1-866-315-3747

Or email the Training Team at:
nyeitraining@pcgus.com

The screenshot shows the 'EI BILLING PORTAL' interface. At the top left is the 'early intervention' logo with a star and the text 'shaping futures'. At the top right is the 'PUBLIC CONSULTING GROUP' logo with three classical columns and a 'LOGOUT' button. Below the logos is a navigation bar with links: Home, KIDS Billing, Claiming, Maintenance, Reports, Help, and Account. The main section is titled 'Posted EOBs' and contains a search form with the following fields: Payer, Check Number, Provider Invoice, Child Last Name, Child First Name, Authorization, NVEIS Reference #, Service Date From, To, Posted From, and To. A 'Retrieve' button is located at the bottom right of the search form.



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