

# New York Department of Health Bureau of Early Intervention State Fiscal Agent



## EIBilling.com Updates-Insurance Claims Needing Attention Report



# UPDATED Insurance Claims Needing Attention



This tutorial is designed to review the current EIBilling.com **Insurance Claims Needing Attention Report** and highlight the new features of the updated EIBilling.com **Insurance Claims Needing Attention Report**.

This report provides new and enhanced functionality for providers and allows providers greater flexibility with working claims from multiple levels.

The screenshot displays the 'EI BILLING PORTAL' interface. At the top left is the 'early intervention' logo. At the top right is the 'PUBLIC CONSULTING GROUP' logo with a 'LOGOUT' button. Below the logo is a navigation bar with links: Home, KIDS Billing, Claiming, Maintenance, Reports, Help, and Account. The main heading is 'Insurance Claims Needing Attention'. Below this is a search bar with fields for 'Child Last Name', 'Child First Name', 'Authorization', 'Service Date From', and 'To', followed by a 'Filter' button. There are three tabs: 'Category 1 - Problems detected by Fiscal Agent', 'Category 2 - 277 Rejections', and 'Category 3 - 835 Errors'. The first tab is selected. Below the tabs is a table with the following data:

	Child	DOB	Policy Number	Group Number	Member ID	Service Category	Service Type	County	Authorization Number	Service Date
	Last, First Name	08/03/2011	00000		00000	Core evaluation		New York	0000000	05/01/2

# Current Insurance Claims Needing Attention



## Insurance Claims Needing Attention

Category 1 - Problems detected by Fiscal Agent

Category 2 - 277 Rejections

Category 3 - 835 Errors

<input type="checkbox"/>	Child	DOB	Policy Number	Group Number	Member ID	Service Category	Service Type	County	Authorization Number	Service Date	CPT Code	ICD9 Diagnos Code
<input type="checkbox"/>	Last, First Name	08/03/2011	0000000		0000000	Core evaluation		New York	0000000	05/01/2013	96111	V79.3

# UPDATED Insurance Claims Needing Attention



## Insurance Claims Needing Attention

Child Last Name:

Child First Name:

Authorization:

Service Date From:

To:

Filter

Category 1 - Problems detected by Fiscal Agent

Category 2 - 277 Rejections

Category 3 - 835 Errors

<input type="checkbox"/>	Child	Policy Number	Group Number	Service Category	Service Type	<div><b>New fields</b> to search for claims requiring a follow-up<ul style="list-style-type: none"><li>• Child Last Name</li><li>• Child First Name</li><li>• Authorization</li><li>• Service Date From: To:</li></ul></div>			
<input type="checkbox"/>		00000		General Service	Speech/Lang				
<input type="checkbox"/>		00000		General Service	Speech/Lang				
<input type="checkbox"/>		00000		General Service	Speech/Lang				
						New York	A3:33: - ;	0000000	04/25/201
						New York	A3:33: -	0000000	04/05/201

# UPDATED Insurance Claims Needing Attention



## Insurance Claims Needing Attention

Child Last Name:  Child First Name:  Authorization:  Service Date From:  To:  [Filter](#)

Category 1 - Problems detected by Fiscal Agent

Category 2 - 277 Rejections

Category 3 - 835 Errors

<input type="checkbox"/>	Child	Policy Number	Group Number	Service Category	Service Type	County	e277 Information	Authorization Number	Service Date
<input type="checkbox"/>		00000		General Service	Speech/L				
<input type="checkbox"/>		00000		General Service	Speech/L			0000000	
<input type="checkbox"/>		00000		General Service	Speech/Lang	New York	A3:33: -	0000000	04/05/201

Improved sorting functionality has been embedded into the report categories.



# Summary



The Insurance Claims Needing Attention will:

- Provide new and enhanced functionality for providers
- Allow providers greater flexibility with working claims from multiple levels

For further assistance, please contact  
the Customer Service Center at:  
1-866-315-3747

Or email the Training Team at:  
[nyeitraining@pcgus.com](mailto:nyeitraining@pcgus.com)

The screenshot shows the 'EI BILLING PORTAL' for 'early intervention' services. It includes a navigation bar with links: Home, KIDS Billing, Claiming, Maintenance, Reports, Help, and Account. A 'LOGOUT' button is also present. Below the navigation bar, the title 'Insurance Claims Needing Attention' is displayed. A search bar contains fields for 'Child Last Name', 'Child First Name', 'Authorization', 'Service Date From', and 'To', with a 'Filter' button. Three category tabs are shown: 'Category 1 - Problems detected by Fiscal Agent', 'Category 2 - 277 Rejections', and 'Category 3 - 835 Errors'. A table displays a list of claims with the following columns: Child (with checkboxes), Last, First Name, DOB, Policy Number, Group Number, Member ID, Service Category, Service Type, County, Authorization Number, and Service Date. One claim is visible in the table.

<input type="checkbox"/>	Child	DOB	Policy Number	Group Number	Member ID	Service Category	Service Type	County	Authorization Number	Service Date
<input type="checkbox"/>	Last, First Name	08/03/2011	00000		00000	Core evaluation		New York	0000000	05/01/2



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