

# New York Department of Health Bureau of Early Intervention State Fiscal Agent



## EIBilling Update: Claim Research Report



# Claim Research Report





This tutorial is designed to walk you through the new report available in EIBilling: ***Claim Research Report***.

This report provides new and enhanced functionality for providers and allows providers greater flexibility with working claims from multiple levels.

Providers will be able to quickly retrieve, sort, and export relevant data to efficiently review their claims in the EIBilling Portal.





**EI BILLING PORTAL**

LOGOUT

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**5/22/2014 : Welcome to EI Billing**

**Claiming and Billing Issues Alerts**

This box will provide timely alerts as needed.

**Claiming Problems**

- Children with CIN mismatch - Holding Up Some Medicaid Claims [ [Details](#) ]
- Insurance Claims Need Attention [ [Details](#) ]
- Medicaid Claims Need Attention [ [Details](#) ]
- Pending Medicaid Claims [ [Details](#) ]

**KIDS Billing**

All entered KIDS billing has been submitted and processed. View the status here: [View Status](#)

**In-Process Claims Status**

Source	County	Status	# Claims	Amount
NYEIS		INSURANCE	4938	\$398,714.61
NYEIS		MEDICAID	5606	\$397,625.77
NYEIS		VOID	2	\$150.00

**Payment Profile**

	Submitted	Paid	Pending
Insurance	N/A	\$43,605.39	\$398,714.61
Medicaid	N/A	\$2,353,793.50	\$397,625.77
Escrow	N/A	\$2,574,628.73	\$0.00
<b>Total</b>	\$5,768,368.00	\$4,972,027.62	\$796,340.38

% Paid **86.19%**

% Pending **13.81%**

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# Claim Research Report




Under the  
'Reports' tab,  
click on the 5<sup>th</sup>  
option down:  
Claim Research

*Note: To reset your Claim  
Research Report search  
form at any time, simply  
follow these steps again.*





## EI BILLING PORTAL

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**In-Process Claims Status**

Source	County	Status	# Claims
NYEIS		INSURANCE	
NYEIS		MEDICAID	
NYEIS		VOID	

**Payment Profile**

	Submitted	Paid	
Insurance	N/A		
Medicaid	N/A		
Escrow	N/A		
<b>Total</b>		\$5,768,368.00	\$4,972,027.62    \$796,340.38

% Paid **86.19%**  
% Pending **13.81%**

[Child Lookup](#)  
[Claim Lookup](#)  
[Claims Awaiting EOBS](#)  
[Claims In Progress](#)  
[Claim Research](#)  
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[County Fiscal/Residence Differences](#)  
[CPT Codes](#)  
[EOB Audit Status](#)  
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[File Uploads](#)  
[ICD9 Codes](#)  
[Insurance 835 Remittance Details](#)  
[Insurance Remittance Data](#)  
[Invalid Licensed Professional Data](#)  
[Invalid NPI Numbers](#)  
[Invoice Batch Statuses](#)  
[Medicaid](#)  
[Posted EOBS](#)  
[Provider Payment Profile](#)  
[Safety Net Payment](#)

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# Claim Research Report



You will now see this screen.

There are now several ways to search for claims:

- Payer
- County
- Status
- Child Last Name
- Child First Name
- NYEIS Reference #
- CIN
- Authorization
- Service Date From\*
- To\*
- Added Date From\*
- To\*

\*When searching Service/Added Date From or To, you do NOT have to enter both dates... one or the other is fine.





The screenshot shows the 'EI BILLING PORTAL' interface. At the top right is the 'PUBLIC CONSULTING GROUP' logo and a 'LOGOUT' button. A navigation bar includes links for Home, KIDS Billing, Claiming, Maintenance, Reports, Help, and Account. The main section is titled 'Claim Research' and contains a search form with the following fields: Payer (text), County (dropdown), Status (dropdown), Child Last Name (text), Child First Name (text), NYEIS Reference # (text), CIN (text), Authorization (text), Service Date From (text), To (text), Added Date From (text), and To (text). A 'Search' button is located to the right of the date fields. A red oval is drawn around the entire search form area.

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# Search by Payer



 **EI BILLING PORTAL** 

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### Claim Research

Payer:  County:  Status:

Child Last Name:  Child First Name:  NYEIS Reference #:  CIN:  Authorization:

Service Date From:  To:  Added Date From:  To:

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To search by Payer, type in the Payer's name and click 'Search'.



# Search by Payer




You will now see a list of all your claims by that specific Payer.

The most helpful columns on this screen are:

- Current Status: tells you the claim's status
- Provider Invoice #: The invoice you will find the claim
- Insurance Denial Code: The code explaining why the claim was denied
- Insurance Denial Source: If the denial was entered via electronic or manually



## EI BILLING PORTAL



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### Claim Research

Payer:  County:  Status:

Child Last Name:  Child First Name:  NYEIS Reference #:  CIN:  Authorization:

Service Date From:  To:  Added Date From:  To:  [Search](#)

Current Status	Child	DOB	Service Date	EI Data Source	Authorization	County	Therapist	Provider Invoice #	Patient Account Number	Last Insurance Billing Date	Insurance Denial Code	Insurance Denial Source
CLOSED			02/22/2013	NYEIS						07/05/2013		
CLOSED			06/20/2012	NYEIS						07/05/2013	- RC:	EOB
CLOSED			02/28/2013	NYEIS						07/23/2013	- RC:	EOB
CLOSED			02/12/2013	NYEIS						07/23/2013	- RC:	EOB
CLOSED			03/21/2013	NYEIS						07/05/2013		
CLOSED			03/20/2013	NYEIS						07/05/2013		
CLOSED			03/08/2013	NYEIS						07/05/2013		
CLOSED			03/06/2013	NYEIS						07/05/2013		
CLOSED			03/28/2013	NYEIS						07/05/2013		
CLOSED			03/03/2013	NYEIS						07/31/2013	A3-27:IL;	277
CLOSED			03/20/2013	NYEIS						09/17/2013	- RC:	EOB
CLOSED			03/20/2013	NYEIS						07/05/2013		
CLOSED			03/31/2013	NYEIS						07/05/2013		
CLOSED			03/05/2013	NYEIS						07/05/2013	A3-27:IL;	277

[Excel](#)


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# Search by Payer




If you scroll to the right of the same screen, you will see the status of payments for the various Payers.





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### Claim Research

Payer:  County:  Status:

Child Last Name:  Child First Name:  NYEIS Reference #:  CIN:  Authorization:

Service Date From:  To:  Added Date From:  To:  [Search](#)



Last Insurance Billing Date	Insurance Denial Code	Insurance Denial Source	Last Medicaid Billing Date	Medicaid Denial Code	Medicaid Denial Source	Insurance Paid	Medicaid Paid	Escrow Paid	Escrow Pending	Outstanding Amount	
07/05/2013						\$52.50	\$0.00	\$22.50	\$0.00	\$0.00	<a href="#">Billing History</a>
07/05/2013	- RC:	EOB				\$0.00	\$0.00	\$75.00	\$0.00	\$0.00	<a href="#">Billing History</a>
07/23/2013	- RC:	EOB				\$0.00	\$0.00	\$75.00	\$0.00	\$0.00	<a href="#">Billing History</a>
07/23/2013	- RC:	EOB				\$0.00	\$0.00	\$75.00	\$0.00	\$0.00	<a href="#">Billing History</a>
07/05/2013						\$42.00	\$0.00	\$18.00	\$0.00	\$0.00	<a href="#">Billing History</a>
07/05/2013						\$52.50	\$0.00	\$22.50	\$0.00	\$0.00	<a href="#">Billing History</a>
07/05/2013						\$52.50	\$0.00	\$22.50	\$0.00	\$0.00	<a href="#">Billing History</a>
07/05/2013						\$52.50	\$0.00	\$22.50	\$0.00	\$0.00	<a href="#">Billing History</a>
07/05/2013						\$48.00	\$0.00	\$12.00	\$0.00	\$0.00	<a href="#">Billing History</a>
07/31/2013	A3-27:IL;	277		PRE APRIL 1	Other	\$0.00	\$0.00	\$75.00	\$0.00	\$0.00	<a href="#">Billing History</a>
09/17/2013	- RC:	EOB				\$0.00	\$0.00	\$75.00	\$0.00	\$0.00	<a href="#">Billing History</a>
07/05/2013						\$52.50	\$0.00	\$22.50	\$0.00	\$0.00	<a href="#">Billing History</a>
07/05/2013						\$52.50	\$0.00	\$22.50	\$0.00	\$0.00	<a href="#">Billing History</a>
07/05/2013	A3-27:IL;	277				\$0.00	\$0.00	\$75.00	\$0.00	\$0.00	<a href="#">Billing History</a>

[Excel](#)

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# Search Options



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### Claim Research

Payer:  County:  Status:

Child Last Name:  Child First Name:  NYEIS Reference #:  CIN:  Authorization:

Service Date From:  To:  Added Date From:  To:  [Search](#)

*Note: In the original image, the County dropdown menu is circled in red, showing options: Nassau, New York, Rockland.*

 **EI BILLING PORTAL**  [LOGOUT](#)

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### Claim Research

Payer:  County:  Status:



Child Last Name:  Child First Name:  NYEIS Reference #:  CIN:  Authorization:

Service Date From:  To:  Added Date From:  To:  [Search](#)

*Note: In the original image, the Status dropdown menu is circled in red, showing options: CLOSED, ESCROW, INSURANCE, MEDICAID, ORIGINAL, VOID.*

You can also search by:

- County
- Status
- NYEIS Reference #
- CIN
- Authorization

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### Claim Research

Payer:  County:  Status:

Child Last Name:  Child First Name:  NYEIS Reference #:  CIN:  Authorization:

Service Date From:  To:  Added Date From:  To:  [Search](#)

*Note: In the original image, the NYEIS Reference #, CIN, and Authorization fields are circled in red.*



# Search by Child's Name



Home KIDS Billing ▶ Claiming ▶ Maintenance ▶ Reports ▶ Help ▶ Account ▶

## Claim Research

Payer:  County:  Status:

Child Last Name:  Child First Name:  NYEIS Reference #:  CIN:  Authoriz:

Service Date From:  To:  Added Date From:  To:

You can search by the child's First  
OR Last name, or both.

It will take you to this screen.  
Click on the 'Medicaid Eligibility  
Tab'.

early intervention shaping futures

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Home KIDS Billing ▶ Claiming ▶ Maintenance ▶ Reports ▶ Help ▶ Account ▶

Details for First Last

Child Info Services Insurance Policies **Medicaid Eligibility** Claims

Last Name:  First Name:  MI:  DOB:  CIN:  CIN Confirmed: ☒

AKA Last Name:  AKA First Name:  Sex:  Race:  Origin:  EC Ref Date:

Mom Name:

Mom DOB:  Number:  PO Box:  Street:  Apartment:  Phone1:

Phone2:

Address1:  Address2:  City:  State:  Zip:

Eligibility Inquiry Sent:  NYEIS Child Reference Number:  Data Source:

11/22/2013 654321 NYEIS

# Medicaid Eligibility



You will then see this screen.

This screen contains Medicaid Eligibility for the child you selected.

The last date this information was updated can be found at the top of the screen.

*\* This information is updated once a month \**

If the child has other insurance besides Medicaid, you will see it listed here.

*\* In this example, the child does not have other insurance. \**

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**Details for First Last**

**Child Info** **Services** **Insurance Policies** **Medicaid Eligibility** **Claims**

Using Service Date: 8/1/2013 **Updated: 11/22/2013**

CIN: ZZ00000Z Plan Date: 8/1/2013  
Name: First Anniversary: 12/1/2012  
Last Recert Month: 07  
DOB: 01/01/0000 County/Office:   
Gender: F Coverage: ELIGIBLE PCP (MMC)  
Address: 123 Pretend St  
BROOKLYN NY  
11218

Service Date	Eligible	Date of Data	Date Sent
4/1/2013	N	11/22/2013	11/22/2013
5/1/2013	Y	11/22/2013	11/22/2013
5/4/2013	Y	5/4/2013	5/4/2013
6/1/2013	Y	11/22/2013	11/22/2013
7/1/2013	Y	11/22/2013	11/22/2013

**Medicaid Managed Care Info**

Plan Name: UNITED HEALTHCARE OF NY INC  
Plan Code: MO  
Address: 77 WATER STREET 14TH  
NEW YORK NY  
10005-4407  
Phone:   
**Other Insurance**  
No other insurance data available.

Please Note: An ePaces login is recommended.

You can check eligibility more frequently and more information is available (i.e.: past dates that may not be listed in EIBilling).

To get an ePaces login, please visit: [www.emedny.org](http://www.emedny.org)  
(click on the Provider Enrollment tab)

# Search by Date



Home KIDS Billing ▶ Claiming ▶ Maintenance ▶ Reports ▶ Help ▶ Account ▶

### Claim Research

Payer:  County:  Status:

Child Last Name:  Child First Name:  NYEIS Reference #:  CIN:  Authorization:

Service Date From: 10/08/2013 To:  Added Date From:  To:

Oct 2013

Su	Mo	Tu	We	Th	Fr	Sa
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

- When searching Service/Added Date From or To, you do NOT have to enter both 'From and To' dates.
- Either one is fine.

You can search by:

- Service Date From
- To
- Added Date From
- To

Home KIDS Billing ▶ Claiming ▶ Maintenance ▶ Reports ▶ Help ▶ Account ▶

### Claim Research

Payer:  County:  Status:

Child Last Name:  Child First Name:  NYEIS Reference #:  CIN:  Authorization:

Service Date From:  To:  Added Date From: 10/08/2013 To:

Oct 2013

Su	Mo	Tu	We	Th	Fr	Sa
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

# Columns are Sortable



You will now see this screen.

You will see the number of pages of claims for the search criteria you specified.

You can see the status of the claims.

Home KIDS Billing ▶ Claiming ▶ Maintenance ▶ Reports ▶ Help ▶ Account ▶

### Claim Research

Payer:  County:  Status:

Child Last Name:  Child First Name:  NYEIS Reference #:  CIN:  Authorization:

Service Date From: 10/08/2013 To:  Added Date From:  To:  [Search](#)

Current Status	Child	DOB	Service Date	EI Data Source	Authorization	County	Therapist	Provider Invoice #	Patient Account Number	Last Insurance Billing Date	Insurance Denial Code	Insurance Denial Source
1	2	3	4	5	6	7	8	9	10	...		
CLOSED			10/09/2013	NYEIS								
CLOSED			10/10/2013	NYEIS								
CLOSED			10/08/2013									
CLOSED			10/10/2013									
CLOSED			10/08/2013									

**All columns are SORTABLE.**

- If you click on the heading, it will sort in either ascending or descending order.
  - You will see an arrow pointing either up or down.

Current Status	Child	DOB	Service Date	EI Data Source	Authorization	County	Therapist	Provider Invoice #	Patient Account Number	Last Insurance Billing Date	Insurance Denial Code	Insurance Denial Source
CLOSED			10/08/2013	NYEIS								
CLOSED			10/09/2013	NYEIS								

Current Status	Child	DOB	Service Date	EI Data Source	Authorization	County	Therapist	Provider Invoice #	Patient Account Number	Last Insurance Billing Date	Insurance Denial Code	Insurance Denial Source
MEDICAID			10/10/2013	NYEIS								
MEDICAID			10/10/2013	NYEIS								

# Columns with Links



**Claim Research**

Payer:  County:  Status:

Child Last Name:  Child First Name:  NYEIS Reference #:  CIN:  Authorization:

Service Date From:  To:  Added Date From:  To:

Current Status	Child	DOB	Service Date	EI Data Source	Authorization	County	Therapist	Provider Invoice #	Patient Account Number	Last Insurance Billing Date	Insurance Denial Code	Insurance Denial Source
MEDICAID	<a href="#">Last, First</a>		10/10/2013	NYEIS				12345				

There are 3 columns that include links you can use to find more information.

**Claim Research**

Payer:  County:  Status:

Child Last Name:  Child First Name:  NYEIS Reference #:  CIN:  Authorization:

Service Date From:  To:  Added Date From:  To:

Current Status	Child	DOB	Service Date	EI Data Source	Authorization	County	Therapist	Provider Invoice #	Patient Account Number	Last Insurance Billing Date	Insurance Denial Code	Insurance Denial Source
MEDICAID	<a href="#">Last, First</a>		10/10/2013	NYEIS				12345				

**Claim Research**

Payer:  County:  Status:

Child Last Name:  Child First Name:  NYEIS Reference #:  CIN:  Authorization:

Service Date From:  To:  Added Date From:  To:

Last Insurance Billing Date	Insurance Denial Code	Insurance Denial Source	Last Medicaid Billing Date	Medicaid Denial Code	Medicaid Denial Source	Insurance Paid	Medicaid Paid	Escrow Paid	Escrow Pending	Outstanding Amount	
			11/13/2013			\$0.00	\$0.00	\$0.00	\$0.00	\$75.00	<a href="#">Billing History</a>



# Child's Name Link



### Claim Research

Payer:  County:  Status:

Child Last Name:  Child First Name:  NYEIS Reference #:  CIN:  Authorization:


Service Date From:  To:  Added Date From:  To:

Current Status	Child	DOB	Service Date	EI Data Source	Authorization	County	Therapist	Provider Invoice #	Patient Account Number
MEDICAID	Last, First		10/10/2013	NYEIS				12345	

By clicking on the child's name, you will be brought to this screen.

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## EI BILLING PORTAL



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#### Details for First Last

Last Name:  First Name:  MI:  DOB:  CIN:  CIN Confirmed: ☒

AKA Last Name:  AKA First Name:  Sex:  Race:  Origin:  EC Ref Date:

Mom Name:

Mom DOB:  Number:  PO Box:  Street:  Apartment:  Phone1:

Phone2:

Address1:  Address2:  City:  State:  Zip:

123 Pretend St Brooklyn NY 11218

Eligibility Inquiry Sent:  NYEIS Child Reference Number:  Data Source:

11/22/2013 654321 NYEIS

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# Provider Invoice Link



## Claim Research

Payer:  County:  Status:

Child Last Name:  Child First Name:  NYEIS Reference #:  CIN:  Authorization:

Service Date From:  To:  Added Date From:  To:

Current Status	Child	DOB	Service Date	EI Data Source	Authorization	County	Therapist	Provider Invoice #	Patient Account Number	Last Insurance Billing Date	Insurance Denial Code	Insurance Denial Source
MEDICAID	Last, First		10/10/2013	NYEIS				12345				

By clicking on the Provider Invoice #, you will be brought to this screen.

This screen will show you every entry for that specific patient on that specific invoice #.

## Invoice Batch Details

Child	DOB	CIN	Amount Billed	Current Status	Insurance Paid	Medicaid Paid	Escrow Paid	Service Date	Service Type	Service Category
			\$75.00	CLOSED	\$0.00	\$0.00	\$75.00	02/28/2013	Physical Thr	General Service
			\$75.00	CLOSED	\$0.00	\$0.00	\$75.00	07/09/2013	Occupatnl Thr	General Service
			\$75.00	CLOSED	\$0.00	\$0.00	\$75.00	07/08/2013	Occupatnl Thr	General Service

# Billing History Link



## Claim Research

Payer:  County:  Status:

Child Last Name:  Child First Name:  NYEIS Reference #:  CIN:  Authorization:

Service Date From:  To:  Added Date From:  To:  [Search](#)

Last Insurance Billing Date	Insurance Denial Code	Insurance Denial Source	Last Medicaid Billing Date	Medicaid Denial Code	Medicaid Denial Source	Insurance Paid	Medicaid Paid	Escrow Paid	Escrow Pending	Outstanding Amount	
			11/13/2013			\$0.00	\$0.00	\$0.00	\$0.00	\$75.00	<a href="#">Billing History</a>

By clicking on the Billing History link, you will be brought to this screen.

This screen will show you which Payers have been billed, what day they were billed, if it paid or was denied, and the check or EFT #.

## Billing History

Child:  Last, First DOB:  01/01/0000 CIN:  ZZ00000Z EI Data Source:  NYEIS

Therapist:  Last, Therapist NPI:  9876543210

Authorization Number:  012345 From Date:  4/26/2013 To Date:  10/26/2013 Service Category:  General Service Service Type:  Physical Thr

Procedure Code:  Invoice Number:  654321 Service Date:  10/10/2013 Current Status:  MEDICAID

Payment Source	Status	Billed Electronically?	Date Billed	Response Date	Amount Billed	Amount Paid	Check Number	Check Date	CPT Code	ICD9 Diagnosis Code
MEDICAID	RESUBMIT	Yes	11/13/2013	11/18/2013	\$75.00				97110	741.00
MEDICAID	NEEDS ATTENTION				\$75.00				97110	741.00

## A woman and a man in business attire are looking at a laptop screen together. The woman is on the left, wearing a white blouse, and the man is on the right, wearing a light blue shirt. They are both looking intently at the screen.

Member ID	Member Name	Member Address
1	John Doe	123 Main St, New York, NY 10001
2	Jane Smith	456 Elm St, Los Angeles, CA 90001

Continue scrolling to the right of the results screen and you will see all these columns as well.

# Export to Excel



**Claim Research**

Payer:  County:

Child Last Name:  Child First Name:

Service Date From:  To:

Current Status	Child	DOB	Service Date
CLOSED	[REDACTED]	[REDACTED]	10/09/2013
CLOSED	[REDACTED]	[REDACTED]	10/10/2013
CLOSED	[REDACTED]	[REDACTED]	10/08/2013
CLOSED	[REDACTED]	[REDACTED]	10/10/2013
CLOSED	[REDACTED]	[REDACTED]	10/08/2013
CLOSED	[REDACTED]	[REDACTED]	10/09/2013
CLOSED	[REDACTED]	[REDACTED]	10/08/2013
CLOSED	[REDACTED]	[REDACTED]	10/08/2013
CLOSED	[REDACTED]	[REDACTED]	10/11/2013
CLOSED	[REDACTED]	[REDACTED]	10/09/2013
CLOSED	[REDACTED]	[REDACTED]	10/11/2013
CLOSED	[REDACTED]	[REDACTED]	10/08/2013
CLOSED	[REDACTED]	[REDACTED]	10/10/2013

**Excel**

Files can be exported to Excel by clicking this button.



Open

Always open files of this type

Show in folder

Cancel

**Excel**

ClaimResearch (1).xls

The data will be exported. Click on the arrow and choose which option you want from the menu.



# Export to Excel



After choosing 'Open' or 'Save', your Excel Spreadsheet will open.

*Important: Even though columns are SORTABLE, they will be EXPORTED based on the first column, 'Current Status'.*

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W
	Current Status	Child Name	DOB	Service Date	Eligibility	Authorization	County	Provider	Therapist	Invoice Number	Patient Account	Last Insurance	Insurance	Insurance	Last Medicaid	Medicaid	Medicaid	Insurance	Medicaid	Escrow	Escrow	Outstanding	Amount
1	CLOSED		8/17/2	10/9/2013	NYEIS													\$0.00	\$0.00	\$75.00	\$0.00	\$0.00	
2	CLOSED		8/17/2	10/10/2013	NYEIS													\$0.00	\$0.00	\$75.00	\$0.00	\$0.00	
3	CLOSED		11/7/2	10/10/2013	NYEIS										11/13/2013			\$0.00	\$75.00	\$0.00	\$0.00	\$0.00	
4	CLOSED		1/28/2	10/8/2013	NYEIS										11/12/2013			\$0.00	\$64.00	\$0.00	\$0.00	\$0.00	
5	CLOSED		6/27/2	10/11/2013	NYEIS													\$0.00	\$0.00	\$75.00	\$0.00	\$0.00	
6	CLOSED		6/27/2	10/10/2013	NYEIS													\$0.00	\$0.00	\$75.00	\$0.00	\$0.00	
7	CLOSED		6/2/20	10/8/2013	NYEIS													\$0.00	\$0.00	\$75.00	\$0.00	\$0.00	
8	CLOSED		5/27/2	10/9/2013	NYEIS										11/12/2013			\$0.00	\$75.00	\$0.00	\$0.00	\$0.00	
9	CLOSED		5/27/2	10/8/2013	NYEIS										11/12/2013			\$0.00	\$75.00	\$0.00	\$0.00	\$0.00	
10	CLOSED		8/17/2	10/8/2013	NYEIS													\$0.00	\$0.00	\$75.00	\$0.00	\$0.00	
11	CLOSED		12/13/	10/9/2013	NYEIS													\$0.00	\$0.00	\$75.00	\$0.00	\$0.00	
12	CLOSED		2/5/20	10/8/2013	NYEIS										11/13/2013			\$0.00	\$0.00	\$0.00	\$0.00	\$75.00	
13	MEDICAID		2/5/20	10/8/2013	NYEIS										11/13/2013			\$0.00	\$0.00	\$0.00	\$0.00	\$75.00	
14	MEDICAID		9/24/2	10/10/2013	NYEIS													\$0.00	\$0.00	\$75.00	\$0.00	\$0.00	
15	CLOSED																	\$0.00	\$0.00	\$75.00	\$0.00	\$0.00	

# Summary



The Claim Research Report will:

- Provide new and enhanced functionality for providers
- Allow providers greater flexibility with working claims from multiple levels
- Providers will be able to quickly retrieve, sort, and export relevant data to efficiently review their claims in the EIBilling Portal.

For further assistance, please contact  
the Customer Service Center at:  
1-866-315-3747

Or email the Training Team at:  
[nyeitraining@pcgus.com](mailto:nyeitraining@pcgus.com)



The screenshot shows the 'EI BILLING PORTAL' interface. At the top left is the 'early intervention' logo with a star and the text 'shaping futures'. At the top right is the 'PUBLIC CONSULTING GROUP' logo and a 'LOGOUT' button. Below the logo is a navigation bar with links: Home, KIDS Billing, Claiming, Maintenance, Reports, Help, and Account. The main section is titled 'Claim Research' and contains a search form with the following fields: Payer (text), County (dropdown), Status (dropdown), Child Last Name (text), Child First Name (text), NYEIS Reference # (text), CIN (text), Authorization (text), Service Date From (text), To (text), Added Date From (text), and To (text). A 'Search' button is located to the right of the date fields. The background of the search area is yellow. At the bottom right of the page, there is a copyright notice: '© 2014 - Public Consulting Group'.



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